



Tech Tips myNVIT Password Reset

Your myNVIT password acts as a Single Sign-On to access all of your NVIT applications and accounts.

Forgot your password? Here's how to reset it.

1. In order to reset your password, you must know your NVIT student number (or SIN if you have provided this to NVIT). If you are unsure of your student ID number, please call 1-877-682-3300.
2. Visit <https://connect.mynvit.ca> and select **Reset Password**.
3. Follow the Reset my password prompts. Enter your Last Name and either your SIN (this will only work if you have provided your SIN to NVIT or your NVIT Student ID # (ie 0001234 *not* n0001234).

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Reset my password

In order to retrieve your User ID you must fill in your last name and one of the
When entering your Colleague ID, enter the full 7 digit number (example: 000
Please Note your new temporary password will be e-mailed to you if you have
You should receive the email containing your new temporary password shortly
It may take up to 30 minutes for the message to be received

* = Required

Last Name*

SIN

OR

NVIT Student ID#

Still need help? Send us an email helpdesk@nvit.ca or call 250-378-3349.



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4. Select your personal (non-NVIT issued) email address. Your temporary password will be sent to this address so ensure you have access to this email account.

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Select an e-mail address

* = Required

Send my temporary password to this email address*

5. Press Submit. You should see a Reset Password Confirmation page:

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Reset Password Confirmation

Your temporary password will be sent to this e-mail address immediately: atester@nvit.bc.ca

6. You will receive an email with a temporary password. Return to <https://connect.mynvit.ca> and login using the temporary password. You will be asked to select a new password.

7. Visit www.mynvit.ca and login using your updated password.

8. If you are connected to NVIT's wifi network, you'll have to update your password in your wifi manager.

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